

Terms and Conditions - Choose DST Lucky Draw 2025

1. The Choose DST Lucky Draw ("**Lucky Draw**") commences on 8th February 2025 to 31st December 2025, both dates inclusive ("**Lucky Draw Period**").
2. This Lucky Draw will be governed by these standard terms and conditions ("**Terms**"). By participating in this Lucky Draw, Participants ("**the Participant**") confirm that they have read and understood these Terms and that you agree to be bound by these Terms. Non-compliance with or breach of any of the Terms may disqualify you, and any entry or prize won by you may be forfeited, withheld, withdrawn or reclaimed.
3. The Lucky Draw offers Participants a chance to win in the Monthly and/or Grand Draws throughout the year 2025.
4. The Grand Draws will be held in the middle and end of the year.

Eligibility

5. To be eligible to participate in this Lucky Draw, Participants must meet the following criteria:
 - 5.1. At least eighteen (18) years old;
 - 5.2. Possess a valid Identification Card (IC) or Passport;
 - 5.3. Foreign citizens must have valid work permits, student permits and/or official letters of employment.
6. To qualify as an eligible Participant in the Lucky Draw, Participants must meet one or more of the followings to enter into the Lucky Draw during the Lucky Draw Period:
 - 6.1. Sign Up for any new service such as Easi, Mobi, Freedom, Infinity (residential) with or without MyDST wallet activated;
 - 6.2. Port-in to DST;
 - 6.3. Upgrading existing plan;
 - 6.4. Re-contract with DST;
 - 6.5. Purchase any add-ons including Volume Data Add-On, Service add-on such as Combo, EduPack, Social Pack, Video Pack, Gaming add-on, IDD and Roaming Add-on;
 - 6.6. Pay or settle any outstanding bills;
 - 6.7. Activate MyDST wallet;
 - 6.8. Complete transactions using MyDST wallet including top-ups and purchasing from the MyDST shop;
 - 6.9. Easi Re-Registration
7. Eligibility is subject to verification, and DST reserves the right to determine the validity of participation.

8. The Lucky Draw is open to all new and existing Easi, Mobi and Freedom (Personal Category) and Infinity (Residential) either with/ without wallet activated.
9. Enterprise and/or Business plans Participants as well as employees of DST are not eligible to participate in this campaign. Personal (individual) and non-business Participants are eligible for the Lucky Draw.
10. Throughout the Lucky Draw period, Participants may accumulate entries from the first to end of the month to be entitled to win prizes in the Monthly Draw and/or either in the Grand Draw (1 Mid-Year Draw and 1 End of Year Draw)
11. Participants are eligible to earn entries by completing any transactions as prescribed in Clause 5 above, via any of DST's platforms; branches, DST authorised dealers, 16888, USSD, MyDST, DST website (dst.com.bn) or Whatsapp (DEE).
12. Easi Recharge or top-ups are not eligible for the Lucky Draw.

Lucky Draw Mechanics

13. The allocation or number of entries are as follows:

Category	Transaction via Branch / Dealer / Telesales (16888) / USSD (No. of entries)	Transaction via MyDST, DST Website (dst.com.bn), WhatsApp DEE (Chatbot) (No. of entries)
New or Port-in, or new Sign up	3	6
Bill payment *	1	2
Postpaid Upgrades/ Recontract	2	4
Postpaid / Prepaid Add on	1	2
Easi Re-Registration	2	4
Wallet Activation	-	2
Wallet Transaction (MyDST Shop)	-	2

- One (1) chance represents one (1) entry into the Monthly Draw or two (2) Grand Draws.
 - For Easi Participants, a minimum total add-on spending to qualify \$10.
 - For Postpaid Participants, minimum amount bill payment to qualify \$20 and will be based on counts of transactions.
 - Wallet transactions on MyDST shop, minimum amount payment to qualify \$10
14. Participants will earn double (2x) entries for successful transactions made on the respective DST platform such as MyDST, DST website or Whatsapp (DEE).
 15. Entries collected and accumulated are non-transferable and cannot be assigned, exchanged or transferred from one individual to another.

16. Prize eligibility:

Winner in Monthly Draw	<ul style="list-style-type: none">• Not eligible for any further Monthly Draw• Eligible for Grand Draws (Mid-Year or End of Year Draw)
Winner in Grand Draw (Mid-Year)	<ul style="list-style-type: none">• Not eligible for End of Year Draw• Still eligible for subsequent Monthly Draw

Note: Winners of the Monthly Draw or Mid-Year Draw will have their entries reset the following month.

17. There will be a total of seven (7) cash prizes for the monthly draws (throughout 9 months) and twenty-seven (27) cash prizes for the Grand Draw (Mid-Year Draw and End of Year Draw). There will be an overall 117 cash prizes to be won. The draws will take place as follows:

Monthly Draw	<ul style="list-style-type: none">• March 2025• April 2025• May 2025• July 2025• August 2025• September 2025• October 2025• November 2025• December 2025
Grand Draw (Mid-Year)	June 2025
Grand Draw (End of Year)	January 2026

18. Participants will be shortlisted electronically, through a computerised randomiser at a date to be announced on any of DST's platforms as deemed appropriate, in the second week of the following month ("**Pre-Draw Event**"). Shortlisted Participants will be drawn under the supervision of an auditor for fairness and transparency.
19. Shortlisted Participants shall be invited to attend the Monthly and/or Grand Draw(s) (Mid-Year Draw and/or End of Year Draw). It is the Participants responsibility to ensure that their contact information in DST's records is accurate and up-to-date. DST will use this information to notify shortlisted participants prior to the Pre-Draw Event and the Monthly and Grand Draw events. DST will not be liable if a Participant is uncontactable or unreachable due to incorrect or outdated contact details.
20. Shortlisted Participants, or their authorised representatives, must be present at the Monthly Draw or either of the Grand Draws as the case may be, to qualify for the awarding of any prizes ("**Potential Winner**"). Authorised representatives must be present a signed copy of the original identification document of the Potential Winner they are representing (IC or Passport) along with a signed authorisation letter permitting them to represent them in claiming the prize. Failure to provide the required documentation shall result in disqualification from claiming the prize. DST takes no responsibility for the authenticity of the authorisation letter provided.
21. In the event that the potential winner or their authorised representative is not present at the Monthly or Grand Draw event to claim their prize, the prize shall be forfeited and awarded to the next eligible participant.

22. The Winner(s) will be contacted to collect their cash prize, after the announcement of the winners.

23. Participants service' must remain active throughout the Lucky Draw Period including every end of the month. If a Participant's subscription is terminated or deactivated, all entries for the Monthly or Grand Draws will automatically be forfeited without exception.

24. **Port-outs**

In the event a Participant ports out or terminates their subscription within the Lucky Draw Period, any and all entries accumulated on their account will automatically be forfeited and cannot be assigned or transferred to anyone.

25. **Change of Ownership**

In the event of a change of ownership, entries will be transferred to the new owner provided the new owner has successfully completed the respective change of ownership process through DST's authorised channels including submitting all relevant information and supporting documents to reflect such change. DST shall not be liable for any claims, disputes, or losses arising from entries that are, or are alleged to have been, transferred as a result of a change of ownership.

26. **Multiple subscriptions**

In the event Participants have multiple subscriptions with DST and the Participant terminates or port-outs one of their subscriptions, the entries will still remain valid for the active service(s) only.

27. **Relocation**

Participants with Infinity accounts requesting for temporary relocation shall still be eligible to accumulate the entries as long as the account is not suspended.

28. **Voluntary suspension**

Mobi/Freedom Participants requesting for Voluntary suspension will not be eligible during the period of suspension. The Participant shall only be eligible for entries once their service is reconnected and activated.

Others

29. DST shall not be liable for any damages, losses, claims, costs or proceedings or expenses, lost profits, or any incidental, special, or consequential losses arising out of, or in connection with, participation in the Lucky Draw. Participation is undertaken at the sole risk of the Participant, and DST expressly disclaims any and all liability to the fullest extent permitted by law.

30. DST reserves the right to void or cancel any entries if the Participant fails to comply with any of the Terms, as agreed and accepted by the Participant. Additionally, DST will not be liable if fraud or misrepresentation is found to affect the Participant's eligibility or entries in any way.

31. DST reserves the right to amend, modify or update these Terms at its sole and absolute discretion at any time if it becomes necessary to do so. Any such amendments shall be deemed final, binding and effective upon publication. Participants are deemed to have accepted the specific Terms of this campaign and the alteration thereof.

32. DST reserves the right to determine the dates on which the actual Monthly or Grand Draws will be held.
33. In the event of any dispute arising from the Lucky Draw, the decision of DST regarding the lucky draw is deemed final and binding, no correspondence will be entered into about it.
34. By participating in this Lucky Draw, the Participant consents to DST collecting and using any personal data provided or otherwise recorded during the Lucky Draw Period. Such personal data may include but is not limited to your name, telephone number, email address, personal identification number or passport number, as well as your image, picture or photograph. By entering the Lucky Draw, you further consent to DST using and publicizing your name, image and/or photograph in the event you are selected as a winner. This may include displaying such information in promotional materials, announcements, or media releases related to the Lucky Draw.
35. In addition to the above, by participating in this Lucky Draw, you consent to DST contacting you, via telephone phone call or SMS using the registered telephone number(s) that you have provided, or that may otherwise be on record with DST from time to time.